

Terms & Conditions

Last updated: January 2026

These Terms & Conditions govern your use of **CoreFix** services and website. By accessing our website or using our services, you agree to these terms.

1. Services

CoreFix provides computer diagnostics, repair, maintenance, software support, and related services. Availability may vary by location and workload.

2. Diagnostics Fee

- A **diagnostics fee** may apply.
- If you proceed with the approved repair, the diagnostics fee may be **waived**.
- Pricing for parts and labor will be provided after diagnostics.

3. Quotes & Approvals

- Quotes are estimates based on inspection.
- Repairs begin only after customer approval.
- Additional issues discovered during repair will require separate approval.

4. Pickup & Drop-Off

- Pickup & drop-off availability depends on location and scheduling.
- Customers must ensure devices are properly prepared and accessible.
- CoreFix is not responsible for delays caused by incorrect address details or unavailability.

5. Customer Responsibility

You are responsible for:

- Backing up important data before service.
- Providing accurate device and issue information.
- Removing personal accessories unless agreed otherwise.

6. Data & Software

- CoreFix is not responsible for data loss unless caused by proven negligence.
- Software licenses must be legally owned by the customer.

- We do not install pirated or illegal software.

7. Turnaround Time

Estimated service times are provided as guidance only and may vary due to parts availability or complexity.

8. Warranty & Liability

- Any warranty provided applies only to the specific repair or part replaced.
- CoreFix is not liable for pre-existing conditions or unrelated future failures.
- Liability is limited to the cost of the service provided.

9. Refusal of Service

We reserve the right to refuse service for:

- Illegal activities
- Unsafe or hazardous devices
- Abusive or inappropriate behavior

10. Website Use

You agree not to misuse the website, attempt unauthorized access, or interfere with its operation.

11. Changes to Terms

We may update these Terms & Conditions at any time. Continued use of our services implies acceptance of updated terms.

12. Governing Law

These terms are governed by the laws applicable in the region where CoreFix operates.

13. Contact Information

For questions regarding these Terms & Conditions:

Email: support@corefixbc.org

Website: <https://corefixbc.org>